Consultation Plan – Home care re-tender 2011/12

Stakeholder	How	When
Complete EIA	Sketch out with Katie	End June
Current service users	Semi-structured interviews with current users (Use volunteers from 2009 Adult Social Care Survey) Small sample: 1:1 interviews in homes	July /August
	Small discussion groups current users at: Patching Lodge, Tower House, St Johns, Wayfield Av & LD Day centre.	
	Survey for extended sample of current users (Option:complete online- portal)	
	Planning to target BME, religious groups, LGBT – details TBC	
Carers/relatives	Semi-structured interviews with carers. Two carers meetings: one evening & one weekend afternoon (One east city & one west city – venues tbc)	July/August
	Send survey to a sample group of carers. Provide option of completing it on-line (portal)	
Approved Providers (10) + Allied Health Care	Send letter notification for re-tender	After 14 th July
Non-Approved Providers	Send letter notification for re-tender	After 14 th July
Potential Providers	Send letter notification for re-tender	After 14 th July
LD – 3 Homecare Providers	Send letter notification for re-tender	TBC
Other professionals- include GP, District Nursing, Public health, Social Workers, Housing, Day Services	Survey for professionals (on-line- portal) One-off meeting for professionals	ТВС
Linking to commissioners	Jane Simmons Ann Richardson LD	